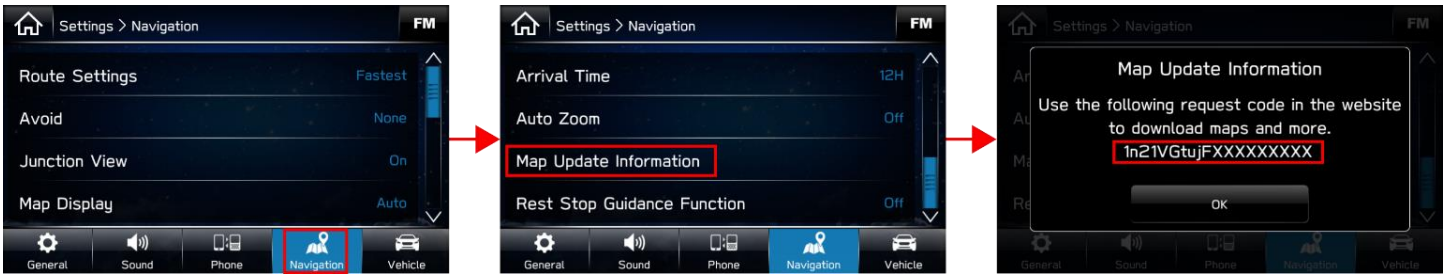
Update Your STARLINK Multimedia Software and Navigation Maps

Applies To: 2017/2018 Impreza, 2018 Crosstrek, Outback, Legacy and BRZ (with Navigation)

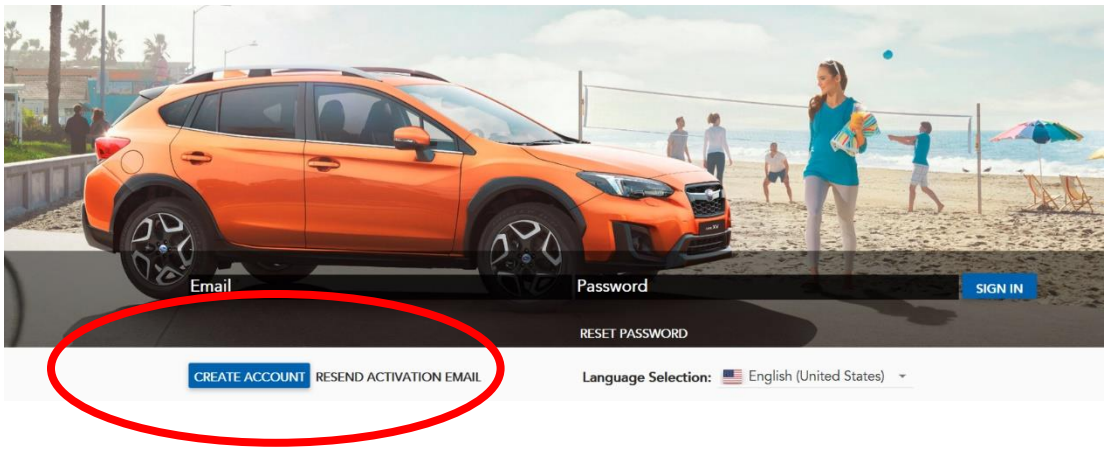
Before starting, you'll need a PC or MAC and a USB 2.0 or 3.0 drive, at least 16GB in size (we recommend SanDisk®, Kingston®, Transcend® or Verbatim® brands).

1. First you will need a "request code" from your STARLINK multimedia screen to download the update. Go to Settings, Navigation, Map Update Information and take note of the "request code".

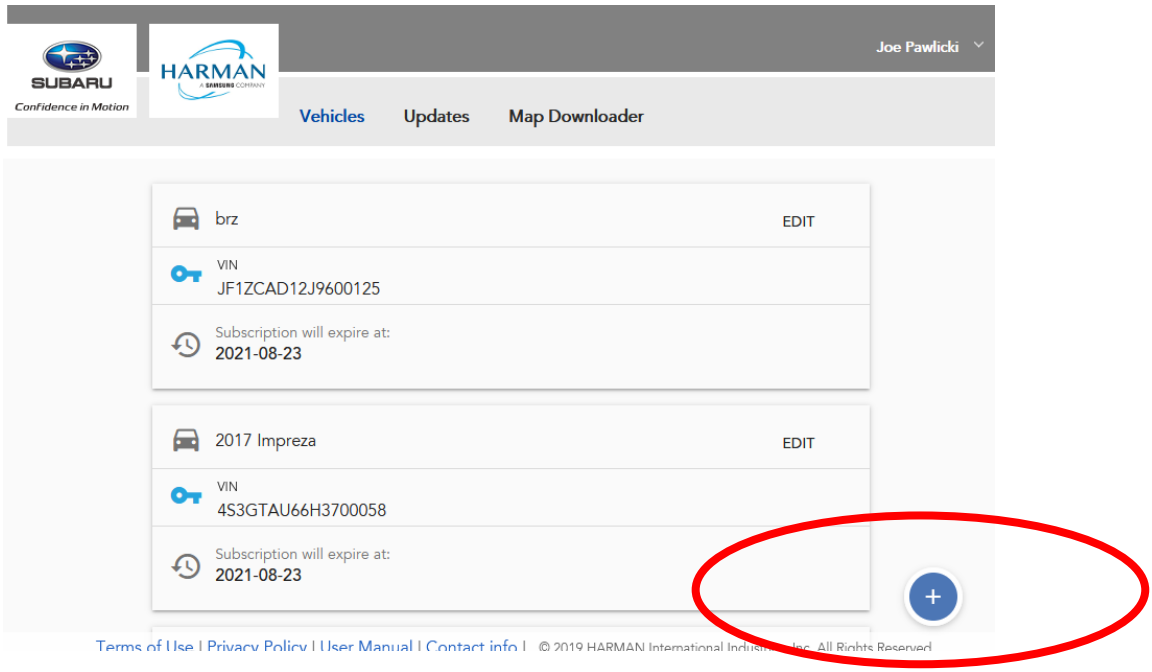


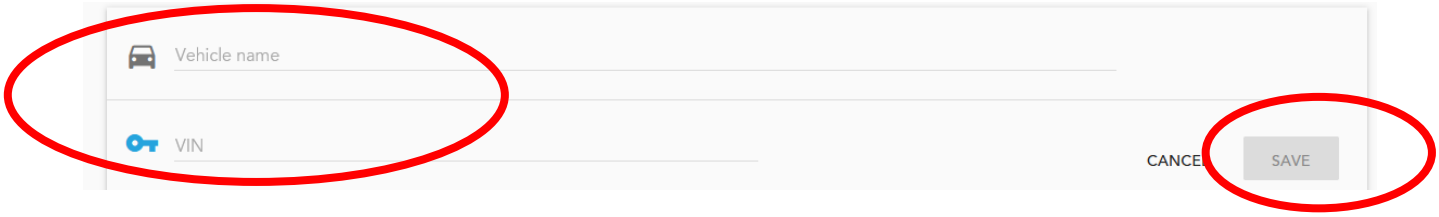
2. Go to subaru-maps.com on your PC or MAC.

3. Create a Map Update Account. You'll have to verify your email address to complete this process.

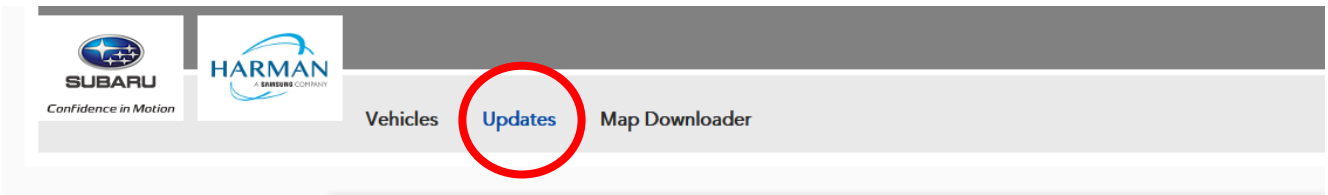


4. Select the “+” button to add a vehicle using your VIN number. Select Save.

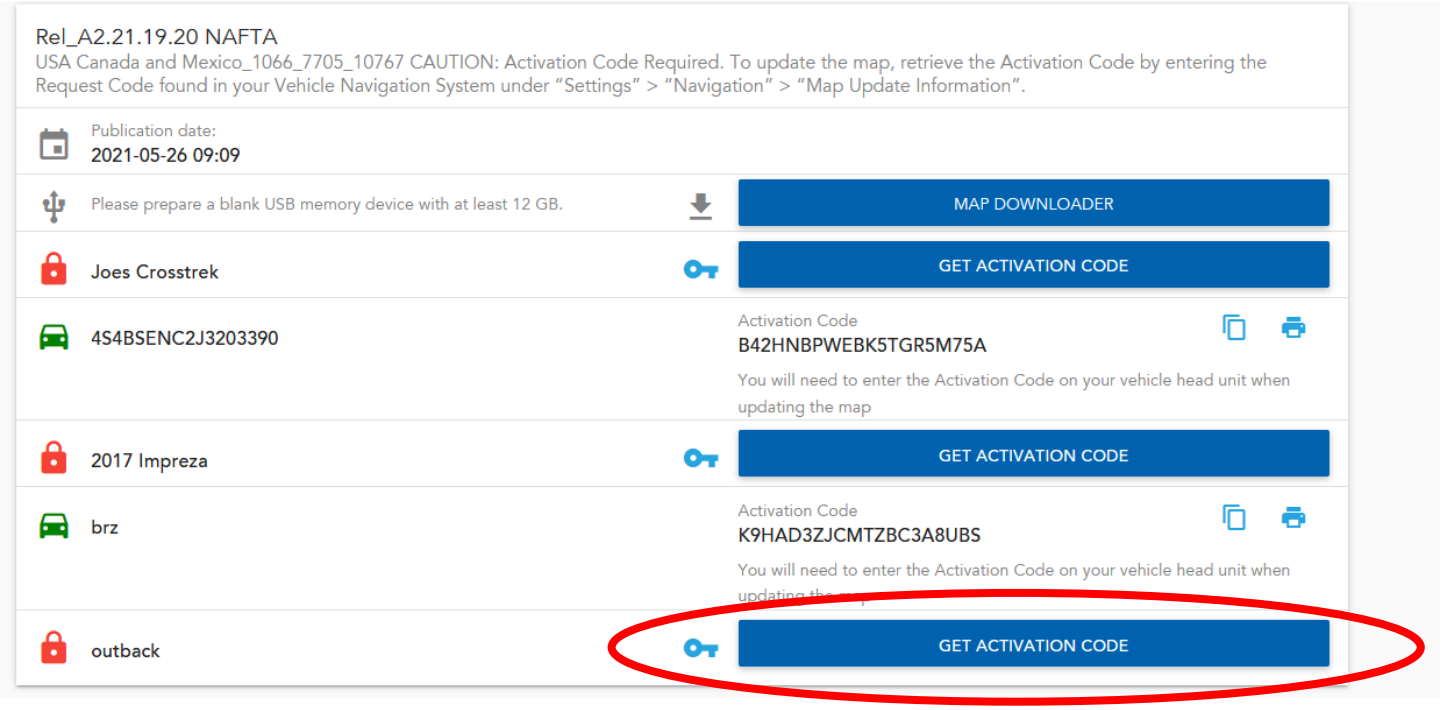




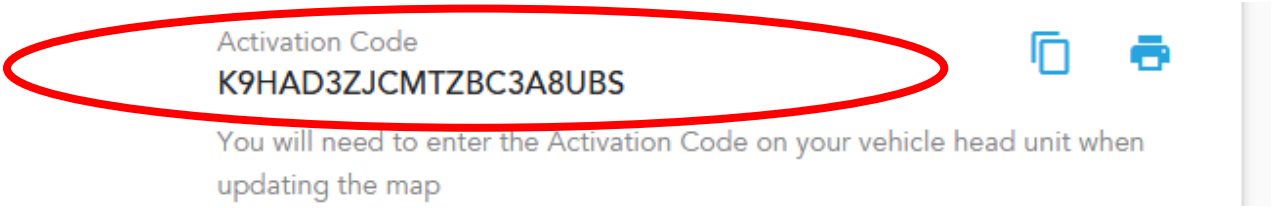
5. Select “Updates” Tab



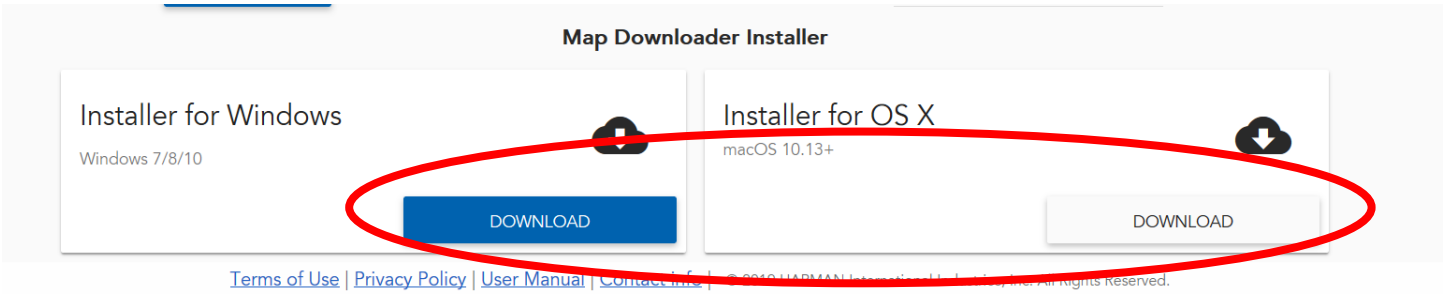
6. Scroll down until you see your vehicle listed. Then select “Get Activation Code”



7. Enter the “request code” you captured from step 1. You will be given an “activation code” that looks like this. You’ll need this when you go to your vehicle later on.



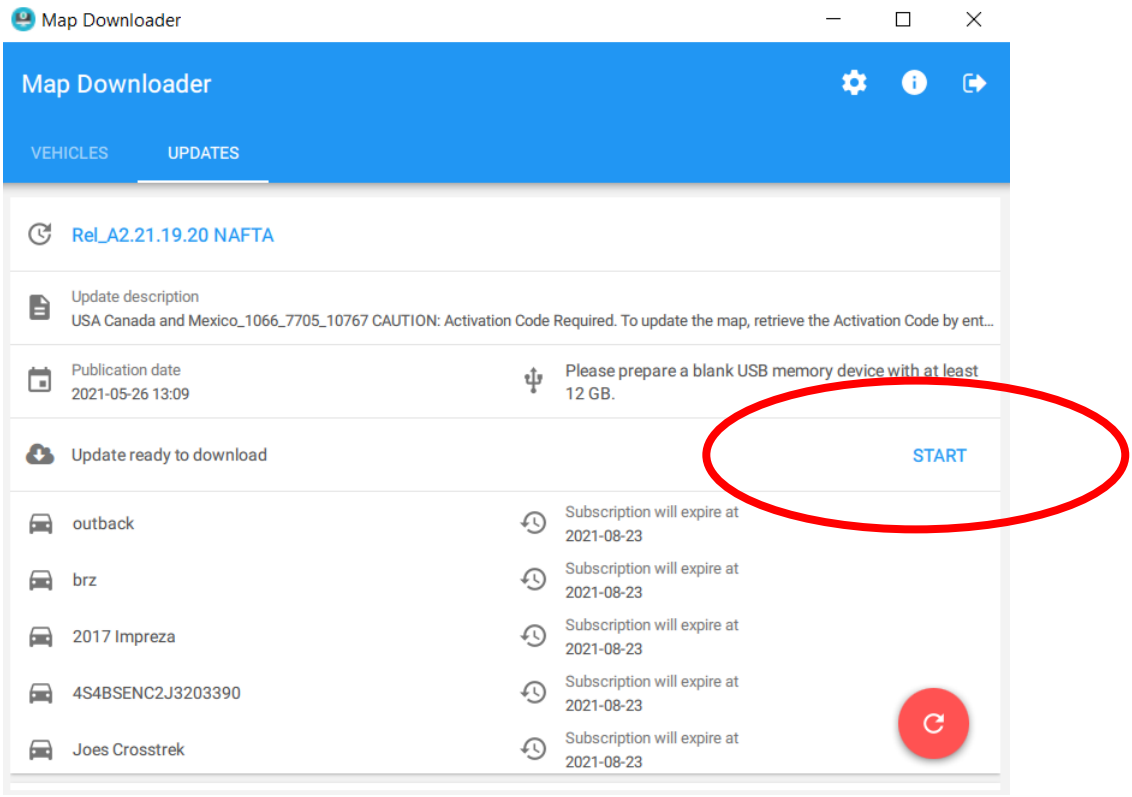
8. Download and install the Map Downloader app for Mac or PC using the link on subaru-maps.com.



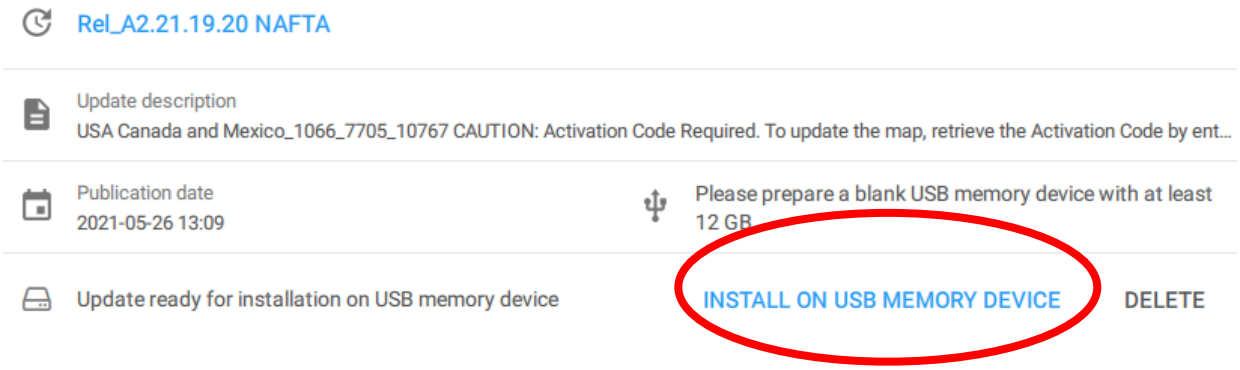
9. Open the app and login with your account.

10. Select the **Updates** tab to see available updates for your Subaru.

11. If there is an update available, select **Start** to begin the download.
    - Please note, this might take a little while to complete as the map files are large.



12. When the download is complete, plug in the USB drive into your computer. Select **Install On USB Device.**



13. **Once complete,** Remove the USB from your computer and go to your vehicle.

CAUTIONS:

- Move the vehicle to an outside location where the engine can be safely started and kept idling during the update process.
- Never idle the vehicle in a closed space such as a garage even if the garage door is open.
- Once the vehicle is in a safe location, be sure the vehicle is in Park if CVT or Neutral if MT and the parking brake is fully engaged.
- Unplug any devices, cables or other USBs from the vehicles USB ports.

14. Start the engine. Allow the audio unit to completely start up by pressing the **"I Agree"** button when it appears and waiting at least 30 more seconds before proceeding.

15. Plug the map update USB into your vehicle's front USB port. Follow the on-screen prompts as shown below to complete the process. Enter the Activation code you received from Step 6. Once the update is complete, the system will restart to the "I Agree" page. Your update is now complete.

Note: If nothing appears, try a different USB port. If the USB is not recognized, repeat step 12 using a different model / make USB.