

Update 2020/2021 Outback and Legacy Navigation maps in just a few easy steps!

You have a few options to update your Subaru Maps:

- Option 1- Update the entire USA map via USB Drive
- Option 2- Update up to 8 states/regions at a time using Wi-Fi

## **Option 1- USB Drive Using Your Computer**

Before starting, you'll need a PC or MAC, your Subaru VIN, an email address, and a USB 2.0 or 3.0 drive, at least <u>64GB</u> in size (we recommend SanDisk®, Kingston®, Transcend® or Verbatim® brands).

You can find your Subaru VIN (17-character vehicle identification number) on a label near the base of the center pillar after opening the driver's door.

- 1. Go to subaru-maps.com.
- 2. Create an Account. You'll have to verify your email address to complete this process.





3. Download and install the Map Downloader app for Mac or PC using the link on subaru-maps.com.

	Map Downloader Installer	
Installer for Windows Windows 7/8/10	Installer for OS macOS 10.13+	x 🚯
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- 4. Open the app and login with your newly created account.
- 5. Press the "+" button on the bottom right to add a vehicle using your VIN number.





- 6. Select the **Updates** tab to see available updates for your Subaru.
- 7. If there is an update available, select Start to begin the download.
  - Please note, this might take a little while to complete as the map files are large.

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Map Downloader		🌣 🛈 🕞
VEHICLES UPDATES		
C Rel_A1.19.17.20 NAFTA		
Publication date 2019-06-17 17:23		
Update description USA Canada and Mexico_1021_6891_9309		$\frown$
Update ready to download		START
Joes Crosstrek	Subscription will expire at 2021-08-23	

8. When the download is complete, plug in the USB drive into your computer.

#### 9. Select Install on USB Drive.

o Please note, all data on the USB will be deleted.





10. **Once complete,** Remove the USB from your computer and go to your vehicle.

#### CAUTIONS:

- Move the vehicle to an outside location where the engine can be safely started and kept idling during the update process.
- Never idle the vehicle in a closed space such as a garage even if the garage door is open.
- Once the vehicle is in a safe location, be sure the vehicle is in Park if CVT or Neutral if MT and the parking brake is fully engaged.
- Unplug any devices, cables, or other USBs from the vehicles USB ports.
- 11. **Start the engine**. Allow the audio unit to completely start up by pressing the "**I Agree** button when it appears and waiting at least 30 more seconds before proceeding. Instructions continue on the next page.



- 12. Plug the map update USB into your vehicle's front USB ports
- 13. Select "Settings" on your infotainment screen
- 14. Select "Navigation" and then select "Map Update"
- 15. Select "USB" and Select "Install Now"



- 15. Please note, that you can press the home button and continue using your infotainment system while the update is installing. You can also drive the vehicle if needed. **The navigation system will not be operational during the update process.**
- 16. Once complete, you can remove the USB. Please restart your vehicle to complete the process.

## Need Assistance? Click Here



# **Option 2- Using Wi-Fi**

(Note: For this method to work, you will need to have completed the CP1 STARLINK Multimedia Software Upgrade Campaign or Recall at your retailer.) You can tell if this is complete if you now have the Auto Start Stop button to the left of your home button



- 1. Connect your Subaru vehicle to an active Wi-Fi connection if you haven't already done.
- You can use one of two Wi-Fi sources. NOTE: This update uses at least 100MB of data so, choose a WI-FI connection with no data restrictions. NOTE: Wi-Fi connections that require acceptance or login to a web page (such as a coffee shop or hotel) cannot be used.

Choose from:

- Your home Wi-Fi (if it reaches your driveway or parking location)
- Your phone's Wi-Fi hotspot (if your phone and data plan are capable)



- 3. To connect to whichever Wi-Fi source you prefer, follow these steps:
  - Go to Settings on your vehicle multimedia screen





### 4. Select General

- 5. Ensure Wi-Fi is turned on and then select "Available Wi-Fi Networks"
- 6. Select your Wi-Fi network of choice and enter a password if required.



**Take note of the Wi-Fi signal strength in the top right corner of the screen.** If you only have 1-2 bars with your selected network, download speeds will likely be slow. Choose a stronger network if possible or move the vehicle closer to the Wi-Fi device.







## Update Maps

- 7. If you are still in the settings menu, select "Navigation" at the top of the screen.
- 8. Select "Map Update"
- 9. Select "Wi-Fi"





- 10. Scroll down to your desired states and you'll see if an update is available.
- 11. Tap to begin the download.





12. Once the update is downloaded, the below pop up will appear. Select "**Install Now**" 13. After the update is complete, you can select "**OK**" to complete the process.





14. To make this process even easier, you can select "Automatic Updates" to select 8 states/regions to automatically download and install when an update is available in the future.



Need Assistance? Click Here